

## Statement from Courtney Greatorex - Resident Liaison Officer at BWP Denton

### Dear Residents and Leaseholders,

Firstly Let me introduce myself, my name is Courtney Greatorex, and I am the **Resident Liaison Officer** for **Starfish Construction**. I will be your main point of contact for any questions or concerns regarding the ongoing construction works. My contact details are provided at the end of this letter.

Welcome to the latest news and updates for the BWP Denton project. Please find below the latest updates regarding the reinstatement works and onsite activities scheduled for the week ending **Friday, 3rd October 2025**. This section will provide regular progress reports, keeping you informed of the works taking place across all blocks, as well as any important notices that may affect residents during the construction period. Our aim is to ensure transparency, maintain open communication, and keep everyone updated on the ongoing improvements to the building.

### Resident Notice

Please be advised that works will be taking place across all blocks between the hours of **8:30am** and **5:00pm**. For safety reasons, we kindly ask all residents to keep windows closed beyond the first restriction during these times while works are in progress. We appreciate your cooperation and understanding as we continue to carry out these essential improvements to your buildings.

Please be advised that a skip will be delivered to the car park located to the side of Southy Court. This is to facilitate the disposal of waste and materials as part of ongoing maintenance and improvements. We kindly ask that you avoid parking in the designated area during this time to ensure safe access and placement of the skip.

#### Southy Court

- The installation of render to all elevations is continuing in line with the programme.

#### Castleton Court

- Installation of EPDM around all windows is currently being carried out across all elevations.
- In parallel, works are also progressing with the installation of render and insulation to all elevations in accordance with the project programme.

#### Fitzgerald Court

- The installation of CP boards and EPDM around all windows is advancing well, ensuring improved airtightness and overall façade performance.
- At the lower levels of all elevations, removal of the existing render and brick slips is underway to prepare these areas for the forthcoming stages of refurbishment. These activities are being carried out in sequence to maintain quality standards and support the smooth delivery of the project.



Should you have any questions about the works, please don't hesitate to contact Amy Butzki - Resident Liaison Officer via email on [CGreatorex@starfishltd.com](mailto:CGreatorex@starfishltd.com) or via telephone on **07939 894015**.

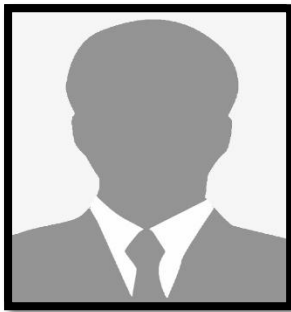


As part of our commitment to keeping you informed, please find below the latest update for BWP Denton. These weekly reports will continue to provide regular updates on site activities, planned works, and any relevant notices.

If you have any questions or concerns regarding the ongoing works, please don't hesitate to contact your Resident Liaison Officer, **Courtney Greatorex** using the details provided below. Your continued cooperation and support are greatly appreciated as we work to deliver these improvements safely and efficiently.

---

## Contact information



**Resident Liaison Officer**

Name: Courtney Greatorex

Telephone: 07939894015

Email: [CGreatorex@starfishltd.com](mailto:CGreatorex@starfishltd.com)

Working hours: 9am-4:30pm



**Project Manager**

Name: Daniel Wood

Telephone: 07506 798476

Email: [dwood@starfishltd.com](mailto:dwood@starfishltd.com)

Working hours: 8am-5:00pm

